

DOCKET FILE COPY ORIGINAL

GEORGE FOOTE (202) 442-3518 FAX (202) 442-3199

ACCEPTED/FILEDoote.george@dorsey.com

October 23, 2013

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, D.C. 20554 OCT 2 3 2013

Federal Communications Commission
Office of the Secretary

**RE:** WC Docket Nos. 10-90 and 11-42

Annual Report Pursuant to 47 C.F.R. §§ 54.313 and 54.422

Dear Ms. Dortch:

Bristol Bay Telephone Cooperative ("Bristol Bay"), by its authorized representative, files its FCC Form 481 - Carrier Annual Reporting Data Collection Form ("Form 481") in compliance with 47 C.F.R. §§ 54.313 and Section 54.422. The Form 481 has been completed, certified, and submitted to the Universal Service Administrative Company.

Pursuant to the Protective Order released November 16, 2012 (FCC Record DA 12-1857), and in accordance with the Commission's confidentiality rules, Bristol Bay here submits redacted public paper copies of its Form 481 before the Commission. Bristol Bay also submits, under separate cover, confidential unredacted copies of its Form 481. The financial information in the Form 481 is competitively sensitive and is not normally released to the public.

A copy of Bristol Bay's Form 481 has also been submitted to the Regulatory Commission of Alaska pursuant to §§ 54.313(i) and 54.422(c). Please contact me if you have any questions.

Regards,

George Foote

Attorney for Bristol Bay Telephone Cooperative

Attachment: FCC Form 481 Carrier Annual Reporting Data Collection Form

cc: Bristol Bay Telephone Cooperative

No. of Copies rec'd\_ List ABCDE

Collos Study Area Code  Collos Study Area Name  Collos Name Person USAC Should contact  Todd A. Hoppe  Wiffice of the Secre  Collos Contact Telephone Number: Number of the person identified in data line <030>  Contact Email Address: Email of the person identified in data line <030>  manager@bristolbay.com  Email of the person identified in data line <030>  Manager@bristolbay.com  Complete attached worksheet)	s .
Contact Telephone Number: Number of the person identified in data line <030> Contact Email Address: Email of the person identified in data line <030> MINUAL REPORTING FOR AL CARRIERS Complete attached worksheet) Com	
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<039> Contact Email Address: Email of the person identified in data line <030> ANNUAL REPORTING FOR ALL CARRIERS <100> Service Quality Improvement Reporting (complete attached worksheet) <200> Outage Reporting (voice) <210>	013 —
Email of the person identified in data line <030>  ANNUAL REPORTING FOR ALL CARRIERS  Completion Required Requi	Commission Etary
ANNUAL REPORTING FOR ALL CARRIERS  Complete Required Required Required (check box when complete)  (check box when complete)  (complete attached worksheet)  (300> Unfulfilled Service Requests (voice)  (attach descriptive document)	· 
<100> Service Quality Improvement Reporting (complete attached worksheet) <200> Outage Reporting (voice) (complete attached worksheet) <210>	Bon
<210>	
<310> Detail on Attempts (voice) (attach descriptive document)	
<330> Detail on Attempts (broadband) [attach descriptive document)	
<400> Number of Complaints per 1,000 customers (voice)  <410> Fixed  <420> Mobile  0.0  <430> Number of Complaints per 1,000 customers (broadband)  <440> Fixed  <450> Mobile	
<500> Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification) (510> 613003ak510 (attached descriptive document) (check to indicate certification) (complete attached descriptive document) (complete attached worksheet) (check to indicate certification) (if yes, complete attached worksheet) (check to indicate certification) (check to indicate certification) (check to indicate certification) (complete attached worksheet)	
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers  <2000> (check to indicate certification) (complete attached worksheet)  Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet  <3000> (check to indicate certification) (check to indicate certification) (complete attached worksheet)	

(100) Se	rvice Quality Improvement Reporting	FCC Form 481
Data Co	llection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code 613003	
<015>	Study Area Name BRISTOL BAY	Y TEL COOP
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Todd	l A. Hoppe
<035>	Contact Telephone Number - Number of person identified in data line <030> 90	77-246-3403
<039>	Contact Email Address - Email Address of person identified in data line <030> m	nanager@bristolbay.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <b>O</b>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service.	mpany is a
		Name of Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

00) Service Outage Reporting (Voice)		FCC Form 481
ata Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
2 (2 To 1991)		July 2013

<015> Study Area Name 620> Program Year <030> Contact Name - Person USAC should contact regarding this data Todd A. Hoppe <035> Contact Telephone Number - Number of person identified in data line <030> 907-246-3403	<010>	Study Area Code	613003	
<030> Contact Name - Person USAC should contact regarding this data Todd A. Hoppe	<015>	Study Area Name	BRISTOL BAY TEL COOP	
Contact Name - resolving Contact regarding this value	<020>	Program Year	2014	
<035> Contact Telephone Number - Number of person identified in data line <030> 907-246-3403	<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe	
	<035>	Contact Telephone Number - Number of person identified in data line <030> 907-246-3403		
<o39> Contact Email Address - Email Address of person identified in data line <o30> manager@bristolbay.com</o30></o39>	<039>			

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>&gt;</d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS									Did This Outage		
Reference	E .	Outage Start		Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date	Time	Customers Affected	(	Affected	Description (Check	Study Areas	Service Outage	Preventative
				_		Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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	ce Offerings including Voice Rate Data	FCC Form 481
Data Col	ection form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<del></del>	A CONTRACTOR OF THE CONTRACTOR	
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-246-3403
<039>	Contact Email Address - Email Address of person identified in data line <030>	manager@bristolbay.com
<701>	Residential Local Service Charge Effective Date 1/1/2013	
<702>	Single State-wide Residential Local Service Charge	

State Exchange (ILEC) SAC (CETC) Rate Type Residential Local Service Rate State Subscriber Line Charge State Universal Service Fee Service Charge Total per line Rates and Fee Service Charge Service Charge Total per line Rates and Fee Service Charge Total per line Rates and Fee Service Charge Service Charge Total per line Rates and Fee Service Charge Service Rate Service Charge Service Rate Service Fee Service Charge Service Rate Servi

000000000000000000000000000000000000000	adband Price Offerings ection Form	FEC Form 481.  DMR Control No. 3060-0986/DMR Control No. 3060-0819  Luly 2013	
<010>	Study Area Code	613003	
<015>	Study Area Name	BRISTOL BAY TEL COOP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe	
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 907-246-3403		
<039>	Contact Email Address - Email Address of person identified in data line <	030> manager@bristolbay.com	

<711>	ai?	<b>&lt;</b> 92>	 biš	47.	<b>(p</b> )	<015	<d2> `</d2>	<d3></d3>	<445
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
		<u></u>							
			Se	e attached					1.11.11.11.11.11.11.11.11.11.11.11.11.1
				sheet					
		<del></del>							
			·		-				

	erating Companies		ALCONO.		74.1647	FCC Form 481		
Data Col	ection Form	The state of the s		Balleria		*OMB Control No. July 2013		60-0819
		**************************************		5780-000		1014 2013		
<010>	Study Area Code		613003				·	
<015>	Study Area Name		BRISTOL BAY TEL COOP					
<020>	Program Year		2014					
<030>	Contact Name - Person	USAC should contact regarding this data	Todd A. Hoppe					
<035>	Contact Telephone Nun	mber - Number of person identified in data line	<030> 907-246-3403					
<039>	Contact Email Address -	- Email Address of person identified in data line	<030> manager@bristolbay.com					
<810>	Reporting Carrier	Bristol Bay Telephone Cooperative, I	nc				 	
<811>	Holding Company						 	
<812>	Operating Company							

<813>	QD - QD	<822	<a3> (<a3> (<a3>)</a3></a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See a	ttached works	heet

	oal Lands Reporting ection Form	FCC Form 481 CMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2013
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe
<035>	Contact Telephone Number - Number of person identified in data line	2 <030> 907-246-3403
<039>	Contact Email Address - Email Address of person identified in data line	e <030> manager@bristolbay.com
<910>	Tribal Land(s) on which ETC Serves	Aleknagik Clarks Point Curyung Ekuk Manoktak Ekwok Igiugig King Salmon Levelock Naknek New Koligankek New Stuyahok South Naknek
<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes, No, NA) for	

Needs assessment and deployment planning with a focus on Tribal <921> community anchor institutions; <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; Compliance with Rights of way processes <924> Compliance with Land Use permitting requirements <925> <926> **Compliance with Facilities Siting rules** Compliance with Environmental Review processes <927> <928> Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.

each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal

government pursuant to § 54.313(a)(9) includes:

<929>

Select (Yes,No, NA) Yes Yes Yes Yes Yes Yes

100000000000000000000000000000000000000	Terrestrial Backhaul Reporting 2. Percential Backhaul Reporting 2.	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-246-3403
<039>	Contact Email Address - Email Address of person identified in data line <030>	manager@bristolbay.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe
<035>	Contact Telephone Number - Number of person identified in data li	ine <030> 907-246-3403
<039>	Contact Email Address - Email Address of person identified in data I	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of attached document (.pdf)
<1220>	Link to Public Website	НТТР
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

Data Coll	ice Cap Carrier Additional Documentation ection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 0. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	613003	
<015>	Study Area Name	BRISTOL BAY TEL COOP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe	
<035>	Contact Telephone Number - Number of person identified in data line <030	> 907-246-3403	
<039>	Contact Email Address - Email Address of person identified in data line <030	> manager@bristolbay.com	
CHECK th		nerica Phase I support, frozen High Cost support, High Cost support to offset a d),(e) the information reported on this form and in the documents attached be	
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	• • • • • • • • • • • • • • • • • • • •		<u> </u>
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a	)}	
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		<u> </u>
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		<u> </u>
<2020>	Please check the box to confirm that the attached PDF, on line 202		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as	a recipient	
	of CAF Phase II support shall provide the number, names, and addre	esses of	
	community anchor institutions to which began providing access to b	proadband	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	
	•		

(3000) Ra	te Of Return Carrier Additional Documentation		16 FCC form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
	613003		
<010>	Study Area Name BRISTOL	BAY TEL COOP	
<020>	Program Year 2014		
<030>		dd A. Hoppe	
<035>	Contact Telephone Number - Number of person identified in data line <030>	907-246-3403	
<039>	Contact Email Address - Email Address of person identified in data line <030>	manager@bristolbay.com	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring on the information reported on this form and in the documents attach	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification {47 CFR § 54.313{f}(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313(f)(1){iii}} Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information	613003ak3017 (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains .		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3023)	Borrowers, Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	613003AK3026

000000000000000000000000000000000000000	tion - Reporting Carri lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Perso	on USAC should contact regarding this data Todd A. Hoppe
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 907-246-3403
<039>	Contact Email Addres	s - Email Address of person identified in data line <030> manager@bristolbay.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier: BRISTOL BAY TEL COOP		
Signature of Authorized Officer: CERTIFIED ONLINE	Date 10/14/20	13
Printed name of Authorized Officer: Todd Hoppe		
Title or position of Authorized Officer: General Manager		
Telephone number of Authorized Officer: 9072463403		
Study Area Code of Reporting Carrier: 613003	Filing Due Date for this form: 10/15/2013	

53320 F3325 T333 V 3133 W	ion - Agent / Carrier ection Form	FCC Form 481 PMB Control No. 3060-0986/OMB-Control No. 3060-0819 July 2013
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC sho	ould contact regarding this data Todd A. Hoppe
<035>	Contact Telephone Number - Nu	mber of person identified in data line <030> 907-246-3403
<039>	Contact Email Address - Email Ad	dress of person identified in data line <030> manager@bristolbay.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)is authorized to submit the information reported on behalf of the reporting carrier. Iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.			
Name of Authorized Agent:			
Name of Reporting Carrier:		_	
Signature of Authorized Officer:	Date:		
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

reporting carrier; I have provided ate.
ı:
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Attachments

	erating companies lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
	And the state of t	July 2013
<010>	Study Area Code	613003
<015>	Study Area Name	BRISTOL BAY TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Todd A. Hoppe
<035>	Contact Telephone Number - Number of person identified in data line <030	0> 907-246-3403
<039>	Contact Email Address - Email Address of person identified in data line <03	0> manager@bristolbay.com
	Bristol Bay Telephone Cooperative, Inc	
<810>	Reporting Carrier Briscol Bay Telephone Cooperative, The	
<811>	Holding Company	
<812>	Operating Company	

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Bristol Bay Cellular Partnership	619008	
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#### **Bristol Bay Telephone Cooperative**

## <u>Line 510 – Compliance with Service Quality Standards and</u> <u>Consumer Protection</u>

Bristol Bay Telephone Cooperative ("BBTC") hereby certifies that it complies with applicable service quality and consumer protection practices in connection with its provision of wireless voice services. Among other things, BBTC:

- Discloses rates and terms of its voice services to customers.
- Provides contract terms to customers and confirms changes in voice service.
- Separately identifies carrier charges from taxes on billing statements.
- Provides ready access to customer service.
- Promptly responds to consumer inquiries and complaints received from government agencies.
- Abides by CPNI rules and other rules for the protection of consumer privacy.
- Complies with the service standards promulgated by the State of Alaska.

## **Bristol Bay Telephone Cooperative**

#### <u>Line 610 – Functionality in Emergency Situations</u>

#### **REDACTED – FOR PUBLIC INSPECTION**

# Bristol Bay Telephone Cooperative Bristol Bay Cellular Partnership

Line 910-929: Tribal Lands Reporting

**REDACTED - FOR PUBLIC INSPECTION** 

## **Bristol Bay Telephone Cooperative**

#### <u>Line 3017 – Rate of Return Data</u>

## REDACTED – FOR PUBLIC INSPECTION